



STILES
HEATING AND COOLING

P.O. BOX 6166 / ATHENS, GEORGIA 30604

TWO / THREE STAR SERVICE AGREEMENT

Customer Name _____
 Address _____
 Phone: Home _____
 Work _____
 Agreement Number _____

		<u>TWO STAR</u>	<u>THREE STAR</u>
1	System	\$ 125	\$ 165
2	Systems	\$ 205	\$ 265
3	Systems	\$ 260	\$ 355
4	Systems	\$ 280	\$ 410

Effective Date 9/02
 Prices Subject to Change

- ★★ Two Star includes 2 seasonal TuneUps, Priority Customer Rating, 15% discount on repair service.
- ★★★ Three Star includes 2 seasonal TuneUps, Priority Customer Rating, all repairs necessary during year excluding compressor, heat exchangers, condenser, evaporator coils and ductwork.

EQUIPMENT	MAKE	FILTER	INSTALLATION DATE	MODEL NO.	SERIAL NO.

- Stiles Heating and Cooling agrees to provide two AIR CONDITIONING/ HEATING TUNE-UPS annually on the above referenced equipment.
- This agreement shall begin on _____ and shall remain in force for one year and from year to year thereafter until cancelled.
- This agreement, at time of acceptance, makes you eligible for a 15% Repair Service Discount and Priority Customer Rating.

Athens Area
 (706) 549-COOL (2665)

Lake Oconee Area
 (706) 453-0179

Anderson, S.C.
 (864) 226-6256

 CUSTOMER SIGNATURE DATE

 SERVICE MANAGER DATE

EACH TUNE-UP SHALL CONSIST OF THE FOLLOWING:

AIR CONDITIONING/HEAT PUMPS

1. Clean and check condenser coil (annually)
2. Check operating pressures
3. Check compressor starting capabilities
4. Check safety controls
5. Clean and replace filters**
6. Adjust blower components
7. Check electrical connections
8. Clean condensate drain
9. Check discharge temperature
10. Check voltage and amperage on motors
11. Oil moving parts as necessary
12. Calibrate thermostat
13. Verify refrigerant charge (Refrigerant included at tune up date only)

FURNACE

1. Clean and replace filters**
2. Replace thermocouple (as needed)
3. Clean burner section
4. Inspect flue vent
5. Calibrate thermostat
6. Inspect safety controls
7. Adjust blower components
8. Check discharge air temperature
9. Oil moving parts as necessary
10. Inspect heat exchanger
11. Check gas valve operation
12. Check pilot light/igniter
13. Check electrical connections

**** Only standard filters are included in the agreement. Any specialty filter media such as Space Guard will be billed additionally.**

CONDITIONS

- All scheduled labor shall be performed during *normal working hours*. All after hours work will be billed additionally for the difference between standard billing and after hours billing.
- For services not covered under this agreement and performed by **STILES HEATING AND COOLING**, upon your authorization, you agree to pay **STILES HEATING AND COOLING**, upon presentation of itemized invoice(s) of **STILES HEATING AND COOLING'S** prevailing labor, transportation and material charges less 15%.
- This agreement, when accepted by your signature and approved by the authorized **STILES HEATING AND COOLING** representative, shall constitute the entire agreement between us, and all prior agreements are suspended.
- This agreement may be adjusted by us on any agreement anniversary date for changes in labor and material costs as compared to labor and material costs at the last adjusted anniversary date.
- **STILES HEATING AND COOLING** shall not be liable for any loss, delay, or injury or damage that may be caused by circumstances beyond its control, including, but not restricted to, acts of God, fire, theft, explosions, vandalism, floods or delays in transportation.
- **STILES HEATING AND COOLING** shall not be liable for loss of business or consequential damages other than property damage or injury to persons caused as a direct result of negligence by **STILES HEATING AND COOLING** in performance or failure of performance of its obligations under this agreement.